

Job Titles of Positions Impacted	Number of Employees in Job Title Impacted	Description of Job Title
Associate Manager, Operations	6	Manage the Operations Associates
Brokerage Operations Specialist	2	Work directly with carriers in real time to match shipments
Coordinator	1	Coordinator for new initiatives
Customer Experience Associate	51	Customer support
Customer Experience Specialist	47	Customer support
Customer Success Manager I	4	Customer support and manager
Customer Success Manager II	1	Customer support and manager
Data Scientist	1	Part of the Science & Analytics team providing data insights
Deskside Support II	1	Employee support at the service desk
Training Specialist I	1	Develops and maintains a curriculum for new hires
Senior Program (Design) Manager	1	Program manage high profile initiatives
Partnerships Director	1	Develops and maintains relationships with partner businesses
Senior Site Operations Specialist (H, NE)	1	Manage and operate day-to-day operations
Recruiter/Sourcer III	1	Recruit for open roles
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