



**Adult  
Education**

# OCTAE EMPLOYABILITY SKILLS CURRICULUM FRAMEWORK

Office of Adult Education  
Technical College System of Georgia



# Employability Skills Curriculum Framework Contents

## Applied Knowledge Section

**Applied Academic Skills:** Reading Skills, Writing Skills, Math Strategies/Procedures, Scientific Principles/Procedures

**Critical Thinking Skills:** Thinks Creatively, Thinks Critically, Makes Sound Decisions, Solves Problems, Reasons, Plans/Organizes Skills

## Effective Relationships Section

**Interpersonal Skills:** Understands Teamwork and Works with Others, Responds to Customer Needs, Exercises Leadership, Negotiates to Resolve Conflict, Respects Individual Differences





## Effective Relationships Section (continued)

**Personal Qualities:** Demonstrates Responsibility and Self-Discipline, Adapts and Shows Flexibility, Works Independently, Demonstrates a Willingness to Learn, Demonstrates Integrity, Demonstrates Professionalism, Takes Initiative, Displays a Positive Attitude and Sense of Self-Worth, Takes Responsibility for Professional Growth

## Workplace Skills Section

**Resource Management:** Manages Time, Manages Money, Manages Resources, Manages Personnel

**Information Use:** Locates, Uses, Analyzes, Communicates

**Communication Skills:** Communicates Verbally, Listens Actively, Comprehends Written Material, Conveys Information in Writing, Observes Carefully

**Systems Thinking:** Understands and Uses Systems, Monitors Systems, Improves Systems

**Technology Use:** Understands and Uses Technology



# Applied Knowledge

## Applied Academic Skills

OCTAE Discrete Skill	Indicators: Knowledge <i>The learner should know...</i>	Benchmarks: Application <i>The learner will be able to...</i>	Sample Activity	Sample Assessment	Resources
<u>Reading Skills</u> Student applies/demonstrates reading skills by interpreting written instructions/project directions and constructing responses, using print and online materials as resources, completing worksheets, and seeking clarification about what they have read.	How to use basic reading skills	Interpret various informational texts, asking questions when necessary			
<u>Writing Skills</u> Student relies on writing skills to construct lab reports, posters, and presentation materials, take notes, and compose responses to essay questions.	How to use basic writing skills	Employ writing skills to create informative pieces			
<u>Math Strategies/Procedures</u> Student uses computational skills appropriately and make logical choices when analyzing and differentiating among available procedures. Outside of math class, this includes creating/interpreting tables and graphs and organizing/displaying data.	How to effectively utilize basic mathematical skills	Logically analyze, interpret, and use data			

<u>Scientific Principles/Procedures</u> Student follows procedures, experiment, infer, hypothesize (even as simple as "what if we do it this way"), and construct processes to complete a task (can occur outside of math/science classes).	How to apply the scientific method	Use the scientific method to solve a problem or complete a task			
<i>Critical Thinking Skills</i>					
OCTAE Discrete Skill	Indicators: Knowledge <i>The learner should know...</i>	Benchmarks: Application <i>The learner will be able to...</i>	Sample Activity	Sample Assessment	Resources
<u>Thinks Creatively</u> Student creates innovative and novel ideas/solutions and display divergent thinking. This can be seen in oral presentations and creative writing assignments, open-ended tasks, and project design.	How to think differently to address a problem	Think outside the box when completing academic work			
<u>Thinks Critically</u> Student displays analytical and strategic thinking. This can be seen in debating an issue, converging on an understanding, assessing a problem, and questioning (playing devil's advocate).	How to analyze and strategize	Examine a problem or issue from all sides			
<u>Makes Sound Decisions</u> Student differentiates between multiple approaches and assess options (could be linked to thinking critically).	How to be confidently decisive	Apply different approaches to making a decision, such as pros/cons list, reverse thinking, etc.			
<u>Solves Problems</u> Student assesses problems involving the use of available resources	How to choose the situationally-appropriate problem-solving strategy	Apply different approaches to thinking about/solving a problem			

(personnel and materials) and reviews multiple strategies for resolving problems (could be linked to thinking creatively).					
<u>Reasons</u> Student negotiates pros/cons of ideas, approaches, and solutions and analyzes options using "if-then" rationale.	How to apply inductive vs. deductive reasoning	Fluently utilize inductive/deductive reasoning			
<u>Plans/Organizes</u> Student plans steps, procedures, and/or approaches for addressing tasks. This occurs naturally in most assignments, ranging from solving one problem to completing a long-term project.	How to create a plan	Create and implement a plan to solve a problem or accomplish a task (i.e., state the problem, gather materials, apply reasoning, summarize)			

# Effective Relationships

## Interpersonal Skills

OCTAE Discrete Skill	Indicators: Knowledge <i>The learner should know...</i>	Benchmarks: Application <i>The learner will be able to...</i>	Sample Activity	Sample Assessment	Resources
<u>Understands Teamwork and Works with Others</u> Student participates in cooperative groups or with a partner, contributes fairly to the task, and shows respect to others.	How teams work	Participate in a team by effective contribution, respecting others, giving/receiving feedback, and working toward a common goal			
<u>Responds to Customer Needs</u> Student helps fellow students understand tasks, finds resources, and fulfills assigned roles (thinks of fellow students as customers).	How to identify and address the needs of others	Assist peers in typical classroom situations			
<u>Exercises Leadership</u> Student participates as team leaders or effective team member in project assignments and organizes work to meet project goals and team roles.	How to lead effectively	Lead classmates in working toward a common goal, using identified qualities of a leader			
<u>Negotiates to Resolve Conflict</u> Student keeps team members on track, suggests alternatives, and discusses options (can be as much about agreement as conflict).	How to employ strategies of conflict resolution	Resolve conflicts effectively through a variety of approaches (i.e., focus on the issue, attempt to reach win-win, etc.)			
<u>Respects Individual Differences</u> Student listens to and	How to react appropriately to peers	Listen and respond respectfully in various class settings			

considers all team members' ideas, responds supportively to ideas given in class or in teams, and works well with all teammates.					
Personal Qualities					
OCTAE Discrete Skill	Indicators: Knowledge <i>The learner should know...</i>	Benchmarks: Application <i>The learner will be able to...</i>	Sample Activity	Sample Assessment	Resources
<u>Demonstrates Responsibility and Self-Discipline</u> Student actively participates in class, asks questions, volunteers answers, completes/submits assignments, and works well in groups.	How to identify appropriate classroom/workplace behavior	Perform professionally in a variety of classroom settings			
<u>Adapts and Shows Flexibility</u> Student adapts easily to different modes of instruction and different types of assignments.	How to adapt effectively	Be flexible in his approach to learning and demonstration of knowledge			
<u>Works Independently</u> Student commits to time-on-task during class and begins work without fanfare.	How to accomplish tasks without prodding	Effectively complete tasks alone			
<u>Demonstrates a Willingness to Learn</u> Student is cooperative and noticeably engaged.	How to stay engaged	Take responsibility for her learning by utilizing multiple avenues (i.e., independent study, open computer lab, tutoring) when appropriate			
<u>Demonstrates Integrity</u> Student treats work assignments with respect in	The importance of good character	Describe and practice principled approaches to work and peers			

that work is either original or credited correctly.					
<u>Demonstrates Professionalism</u> Student treats others and work assignments with respect. Considers all ideas and work is either original or credited correctly.	How to define professionalism	Describe professional behavior in herself and in others and demonstrate professional behavior in various classroom settings			
<u>Takes Initiative</u> Student commits to time-on-task during class and begins work without fanfare. This is also evident during teamwork.	How to accomplish tasks without prodding	Effectively complete tasks alone and within a group, taking responsibility for the assignment			
<u>Displays a Positive Attitude and Sense of Self-Worth</u> Student contributes positively to the class.	The elements of self-worth	Contribute positivity in the classroom through confidence in himself and others			
<u>Takes Responsibility for Professional Growth</u> Student is active listener, seeking clarification and understanding when needed.	How to develop a growth mindset	Demonstrate appropriate growth as a student and peer over the course of the class			

# Workplace Skills

## Resource Management

OCTAE Discrete Skill	Indicators: Knowledge <i>The learner should know...</i>	Benchmarks: Application <i>The learner will be able to...</i>	Sample Activity	Sample Assessment	Resources
<u>Manages Time</u> Student demonstrates time management when organizing and planning project activities with a team or when organizing and managing themselves and individual class assignments and homework. Time management is inherent in almost all assignments.	How to manage time effectively	Identify and employ multiple approaches to time management (i.e., effective scheduling, managed breaks, etc.)			
<u>Manages Money</u> Student manages money in group projects requiring allocation of limited finances and resources (i.e. designing/marketing a toy, flipping a house, or planning a trip).	How to identify and apply effective money management strategies	Use scenarios and practice to effectively manage a budget			
<u>Manages Resources</u> Student manages resources in projects requiring allocation of limited finances, resources (materials), and personnel.	How to identify and apply effective resource management strategies	Demonstrate sensible resource allocation in the classroom via time and materials use			
<u>Manages Personnel</u> Student gains experience managing personnel (i.e. each other) in group projects requiring allocation	How to lead a group effectively	Demonstrate and apply agreed-upon leadership qualities to manage a project with peers			

of limited finances, resources (materials), and role assignments. They also manage their own behavior and participation.					
<i>Information Use</i>					
OCTAE Discrete Skill	Indicators: Knowledge <i>The learner should know...</i>	Benchmarks: Application <i>The learner will be able to...</i>	Sample Activity	Sample Assessment	Resources
<u>Locates</u> Student uses analytical strategies to determine the best medium for finding necessary information.	How to find information	Use appropriate strategies and media for finding information			
<u>Uses</u> Student uses classification and analytic skills to determine the necessary information (i.e., stay on target) to complete task.	How to use information effectively	Sort and classify information to complete a task			
<u>Analyzes</u> Student assesses information to determine which is relevant (does not have to be a mathematical analysis).	How to analyze information	Analyze the validity/relevance of information to solve or address a problem			
<u>Communicates</u> Student summarizes information to compose written or oral presentations, posters, reports, slides, etc. This can also be as simple as explaining a problem in front of the class.	How to summarize information	Review and summarize information for peers			
<i>Communication Skills</i>					
OCTAE Discrete Skill	Indicators: Knowledge <i>The learner should know...</i>	Benchmarks: Application <i>The learner will be able to...</i>	Sample Activity	Sample Assessment	Resources

<u>Communicates Verbally</u> Student provides oral responses. Evidence ranges from impromptu short answers during a lesson to completing a formal oral presentation.	How to articulate verbal responses effectively	Use appropriate language/communicative practices to respond verbally			
<u>Listens Actively</u> Student is noticeably engaged through notetaking, questioning, and responding.	How to apply elements of active listening	Listen actively as evidenced by appropriate questioning and response techniques			
<u>Comprehends Written Material</u> Student uses/demonstrates reading skills by following written instructions/project directions, reviewing print and digital resources, completing worksheets, and asking questions about what they have read.	How to apply reading skills to remember what they have read	Demonstrate appropriate responses to written instructions and resources; ask appropriate questions to increase understanding			
<u>Conveys Information in Writing</u> Student relies on writing skills to organize lab reports, posters, presentation materials and to take notes and reply to essay questions.	How to write clearly	Utilize various forms of written communication (reports, posters, etc.) to answer questions			
<u>Observes Carefully</u> Student interprets verbal and nonverbal communication efforts of others.	How to pay attention to others' communication	Describe and interpret verbal and nonverbal communication (i.e., body language) in peers			
<i>Systems Thinking</i>					
OCTAE Discrete Skill	Indicators: Knowledge <i>The learner should know...</i>	Benchmarks: Application <i>The learner will be able to...</i>	Sample Activity	Sample Assessment	Resources

<u>Understands and Uses Systems</u> Student understands their roles and assignments when collaborating as a team (system) and contributes to the organizational structure and function of the team.	How to identify system structures	Describe structural connections among different parts			
<u>Monitors Systems</u> Student devises methods to assess team (system) progress.	How to assess progress	Create and use tools for assessment of systematic effectiveness			
<u>Improves Systems</u> Student negotiates mid-course corrections, adaptations to team (system) tasks if necessary.	How to make improvements	Adapt a current method to better fit the need at hand			

*Technology Use*

OCTAE Discrete Skill	Indicators: Knowledge <i>The learner should know...</i>	Benchmarks: Application <i>The learner will be able to...</i>	Sample Activity	Sample Assessment	Resources
<u>Understands and Uses Technology</u> Student often relies on various digital technologies for calculating, collecting and displaying data, conducting research, creating presentations, and writing reports.	How to use appropriate classroom technology	Demonstrate proficiency in classroom technology (i.e., word processing, presentation software, e-mail)			