

Pre-Monitoring Webinar Frequently Asked Questions: Programs Team

Given that the OWD Monitors will be in the office, will physical case files be reviewed as well?

- All documentation must be uploaded into WorkSource Georgia Portal. Monitors will not be reviewing physical case files while on-site. If missing documentation is identified, LWDA staff must notify monitors once the documentation is uploaded.
- Please refer to [WIG PS-18-002R](#) for additional guidance.

How should the One-Stop Operator prepare for the monitoring interview?

- There's no preparation for this individual. The One-Stop Operator's interview will have a similar structure as others interviewee's.

Will the NDWG case file review cover activities to date under the grant, or only activities that took place during the program year?

- Similar to a standard case file review (i.e. Youth, Adult, & DW), the review of the NDWG case files will only cover activities that took place during PY20.

With OWD moving towards a quality assurance approach for monitoring, as it relates to self-sufficiency, what exactly will the LWDA's be evaluated on?

- Economic self-sufficiency is an important component of training eligibility determinations, although it is not the only criterion that must be considered when deciding if participants are eligible to receive WIOA Adult or Dislocated Worker Program-funded training. LWDA must provide documentation that the participant was eligible for program-funded training services.
- Please refer to [WIG PS-20-004](#) for additional guidance.

How will OWD monitors be looking at self-sufficiency as it relates to transitioning service members?

- After a WIOA eligibility determination has been completed, a participant may ultimately be determined eligible for program-funded training services if they:
 - Are not considered economically self-sufficient and need training to obtain economic self-sufficiency OR
 - Are considered economically self-sufficient but unlikely to remain so without training (i.e., Transitioning Service Members).
- Please refer to [WIG PS-20-004](#) for additional guidance.